

CX Ignite Legal Notices *Last updated: 23 June 2025*

1. Privacy Policy
 2. Cookies Use
 3. Website Terms of Use
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1. Privacy Policy

1.1 Purpose

This Privacy Policy outlines how CX Investments (Pty) Ltd. t/a CX Ignite (Pty) Ltd. ("CX Ignite", "we", "our") processes personal information in accordance with the Protection of Personal Information Act 4 of 2013 ("POPIA").

1.2 Personal Information We Collect

We may collect and process the following categories of personal information:

- Contact details (e.g., name, e-mail address, phone number)
- Company information (if applicable)
- Technical data (e.g., browser type, IP address)
- Usage data (e.g., page visits, time on site)

1.3 Purpose of Collection

We collect personal information to:

- Provide services or respond to enquiries
- Improve our website and service offerings
- Comply with legal obligations
- Market our services (with consent)

1.4 Data Sharing

We do not sell your data. We may share your personal information with:

- Service providers under confidentiality
- Legal authorities if required by law
- Our affiliates or successors in business

1.5 Data Security

We use appropriate technical and organisational measures to secure your information.

1.6 Your Rights

Under POPIA, you have the right to:

- Access, correct or delete your personal information
- Object to processing
- Lodge a complaint with the Information Regulator (complaints.IR@justice.gov.za)

1.7 Contact

Information Officer: Ms Justine Marguerite Morgan

E-mail: justine@cxignite.co.za

Tel: +27 83 678 2064

2. Cookie Policy

2.1 What Are Cookies?

Cookies are small data files placed on your device when you visit our site. They help us understand your usage patterns and improve your experience.

2.2 Types of Cookies We Use

- **Essential cookies:** Necessary for site functionality
- **Analytics cookies:** To track usage and improve content
- **Preference cookies:** Remember user settings and preferences

2.3 How to Manage Cookies

You can adjust your browser settings to refuse cookies or delete existing ones. Note that disabling cookies may affect site functionality.

2.4 Third-Party Cookies

We may use services like Google Analytics. These third parties may set their own cookies in accordance with their privacy policies.

3. Website Terms of Use

3.1 Acceptance

By using this website, you agree to comply with these terms and all applicable South African laws.

3.2 Use of Site

You agree not to:

- Violate any laws or regulations
- Distribute malware or spam
- Attempt unauthorised access to our systems

3.3 Intellectual Property

All content on this site (text, images, branding) is owned by or licensed to CX Ignite and is protected under South African copyright and trademark laws. No unauthorised use is permitted.

3.4 Disclaimer

This website is provided "as is" without warranties of any kind. CX Ignite is not liable for any damages resulting from use of this site.

3.5 Links to Other Sites

External links are provided for convenience. CX Ignite is not responsible for the content or privacy practices of those sites.

3.6 Changes

We may update these terms and policies at any time. Continued use of the website constitutes acceptance of any changes.

Contact Information

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